

Michael Saunders

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Professional Summary

A Senior Consultant with 10 years experience working within large-scale, digital transformation programs. I am a Certified Lean Six Sigma Black Belt from the Project Management Institute.

I have delivered projects globally and have worked with companies based primarily within the EMEA and NAM regions. I have worked with clients in most industries, including finance, pharmaceuticals and defence.

Most recently, I was an Intelligence Partner within the technical division of Barclays UK where I led the largest transformation program delivered within the Talent Acquisition & HR function.

Career Experience

Randstad UK (Sep 2022 - Present) - 2 Years

Senior Consultant - Data & Business Analysis

Role 2: Data & Business Analysis (Jun 2023 - Present)

Working in-house with a strategic client within the defence sector. Responsibility is focused on providing advisory support for statistical analysis initiatives to improve quality, cost, delivery and experience.

Highlighted Project - Joint - Defence: Operating as a technical business consultant supporting the delivery of a large-scale rationalisation project. Identification, Consolidation and Optimisation of internal systems with the aim to reduce technical debt and streamline processes.

Role 1: Continuous Improvement & Transformation (Sep 2022 - Jun 2023)

A strategic role, responsible for driving impactful outcomes for a fintech client through intelligence design. Focused on improving problem solving capability through focused training and coaching (Leaders, Analysts, Graduates).

Highlighted Project - Barclays UK - Finance: Led a pioneering transformation initiative that revolutionised the onboarding process for >15,000 candidates per quarter internationally. Resulting in a 46% increase in candidate-to-hire conversion setting a new benchmark for the business.

Target Group (Jun 2016 - Sep 2022) - 6 Years

Senior Consultant - Data & Business Analysis

Role 4: BI & Kaizen Lead (Feb 2022 - Sep 2022)

Leading a team of 12 in driving transformative initiatives and advancing data maturity across the business. Designed & Implemented a new operational excellence framework centered around Lean Culture & Automation.

Highlighted Project - TargetGroup - Finance: Designed, Implemented and Coached an internal "Kaizen" program. Guiding 6 Junior Analysts to achieve Lean Six Sigma Green & Black Belt Certifications.

Role 3: Senior Continuous Improvement Analyst (Mar 2020 - Feb 2022)

Acting as principal analyst of a specialist team tasked with the identification, definition and delivery of process improvements business-wide. Led a team of 6 Analysts, focused on automating and optimising business processes through data-driven analysis. Documented detailed process maps (BPMN & AL), User stories, configuration requirements to streamline operational processes and facilitate a continuous improvement culture.

Highlighted Project - Shawbrook Bank - Finance: Led the delivery of a full-scale process overhaul focused on asset recovery frameworks and workflows. Resulting in >£800k cost avoidance over a 2Y period.

Role 2: Root Cause Analyst (Mar 2019 - Mar 2020)

Dedicated to conducting fair and consistent analysis into the long-term impacts of both consumer and regulatory complaints. Designed and implemented refined brand guidelines and direction measures to the Analysis-department. Credited with a significant increase in client satisfaction. Developed new and existing BI dashboards (PowerBI; SSRS; SSIS) and reports to provide actionable insights to decision-makers.

Highlighted Project - General Electric (GE) - Aerospace: Designed & Implemented an automation utility to reduce manual process lead time from 10-Minutes to 25-Seconds. Saving >£2.3m over a 5Y period.

Role 1: Data Subject Rights Specialist (Jun 2016 - Mar 2019)

Working as part of a specialist team responsible for the regulatory assurance; due diligence in Data Privacy and Data Protection.

- Delivered a critical regulatory transformation programme for newly emerging General Data Protection Regulation (GDPR).

Education & Certifications

Certified Lean Six Sigma Black Belt Practitioner

Project Management Institute - 2021

FD, Graphic Communication

University of South Wales - 2016